Referring to the blog article

<https://www.testdevlab.com/blog/2021/12/27/10-biggest-software-bugs-and-tech-fails-of-2021/> .

Go through each of the defect description and try to analyse the impact (either Financial Loss, Customer Trust, Usability, User Dissatisfaction ,Security Breach etc  ) and fill the following table with your findings.

|  |  |  |  |
| --- | --- | --- | --- |
| Description | Impact Analysis | | |
|  |  |  |
| Facebook Outage (October 2021) | Financial Loss | Customer Trust | User Dissatisfaction |
| Log4Shell Vulnerability (Apache Log4j) | Security Breach | Financial Loss |  |
| Clubhouse Audio Leak | Security Breach | Customer Trust |  |
| Tesla App Server Outage | Usability | User Dissatisfaction |  |
| Accidental Deletion of Google Docs Files | User Dissatisfaction | Usability |  |
| T-Mobile Data Breach | Security Breach | Customer Trust | Financial Loss |
| Fastly CDN Outage | Financial Loss | Usability |  |
| Robinhood GameStop Restrictions | Customer Trust | Financial Loss | User Dissatisfaction |
| Parler Taken Offline | Usability | Customer Trust |  |
| NSO Pegasus Spyware Scandal | Security Breach | Customer Trust |  |